



# METHODIST HOMES

of Alabama and Northwest Florida

*The mission of the Methodist Homes is to enrich the lives of older adults and all those who serve them in faith-based communities, where life is celebrated, relationships are valued, teamwork is embraced, service excellence is expected and the touch of God's love is ever-present and ageless.*

FAIR HAVEN  
Birmingham

October 26, 2018

Dear Residents, Family Members and Friends,

As we've faced the challenges of these last two weeks, I am reminded of novelist James Lane Allen's famous quote, "Adversity does not build character, it reveals it." We are very appreciative of everyone's cooperation, patience, accommodation, and understanding as we move forward. You have been so kind in your comments about the evacuation of Mathison and the ongoing efforts to meet everyone's individual needs. I am encouraged every day by the acts of kindness, selflessness and unity that we have seen in the wake of Hurricane Michael.

Some of you have asked about other opportunities to remove personal items from your apartments, and now that there is someone on-site at Mathison seven days a week, you may drop by the community at your convenience and request entry into the apartment between the hours of 8:30 am and 4:00 pm. Please enter and exit through the front door. Also, please remember that only persons who are listed on the contact sheet for a resident will be allowed to enter a resident's apartment. If you are planning to come to Mathison and are unsure whether you are on the contact list for your family member, contact Liz Prosch at 205-951-2442.

As I reported to you last week, restoration has already begun in full force. The utilities have been restored at the building, which is a very good sign in the Panama City community at large. Though we are working as quickly as possible, we can confidently share with you that Mathison will not be ready for occupancy before the Holidays. This knowledge should allow you to make plans with your family and friends accordingly for Thanksgiving and Christmas. The more difficult task of determining a specific re-opening date for Mathison is still before us, but we hope to be able to provide this information to you within a couple of weeks.

As to the Mathison billing, everyone will be receiving updated statements shortly that will be adjusted and prorated as of the 10<sup>th</sup> of October. If you or your loved one is temporarily living with us at Fair Haven in Birmingham, Wesley Gardens in Montgomery, Wesley Place on Honeysuckle in Dothan or Wesley Haven Villa in Pensacola, their billing personnel will have knowledge of your Mathison statement adjustments, and will be issuing their billing statements shortly. When you receive your statements, if you have any questions about them, do not hesitate to ask.

Mail service has resumed at Mathison. It is not daily, but we are receiving mail for residents. At the present time, it is our intention to gather all mail received for residents and bring it back to the Methodist Homes office in Birmingham, where it will be distributed to the current mailing address that has been provided to us for each resident. If it more suitable to you, you can contact the US Post Office online and complete a temporary forwarding of mail request or a permanent change of address request at <https://www.usa.gov/post-office>. There is a \$1.00 fee for this service, and you must have a valid email address for verification. Be sure to read the legal disclaimer if you are making an address change on behalf of someone else. You can also go to your local post office and request a Mover's Guide packet. This website at <https://www.usa.gov/post-office> also

WESLEY PLACE  
ON HONEYSUCKLE  
Dothan

WESLEY GARDENS  
Montgomery

MATHISON CENTER  
Panama City

WESLEY HAVEN VILLA  
WESLEY SCOTT PLACE  
HAVEN OF OUR LADY  
OF PEACE  
Pensacola

EPWORTH HOUSE  
Selma

WESLEY ACRES  
WESLEY ACRES II  
WESLEY GLEN  
Decatur

WESLEY APARTMENTS  
WESLEY PARK  
Anniston

Mathison Update

October 26, 2018

Page - 2

contains information about address change requests for other government agencies such as the Social Security Administration and Veteran's Affairs.

We will continue to post regular updates on the website and send it out to those who have provided their email address to us for updates. If you would like to add your email address for updates, send an email to [info@methodishomes.org](mailto:info@methodishomes.org) or call Sherri at 205-951-2442.

Please rest assured that we are working hard and as quickly as we can to restore Mathison, and look forward to welcoming our residents, families and associates back 'home' as soon as possible!

Very truly yours,



Christopher W. Tomlin

President & CEO

Methodist Homes of Alabama & Northwest Florida